

August 19, 2015

### **IMPORTANT PRODUCT UPDATE FOR TEKTRAN 2537A & 2537B CUSTOMERS**

Since its release in 1992, Tekran has been supporting the 2537A and 2537B platform with maintenance parts and consumables. Many of our 2537A instruments with serial numbers below 0020 are still in good working order and generating high-quality data. This is quite remarkable, since other companies typically declare their air monitoring models obsolete in half this time. In addition, Tekran has always worked hard to provide timely, no-cost technical support for all of our ambient air customers, which is also unusual.



It is Tekran's wish to continue to fully support the 2537A and 2537B platform. Unfortunately some of the components will become obsolete in the near-term. This issue is forced upon us because our suppliers have informed us that they will no longer be able to supply critical parts and there are no alternative sources.

For now, we will continue to supply all the parts and consumables that we can to support the 2537A and 2537B platform. For example we expect to be able to supply replacement pumps, gold cartridges, heating coils, lamps and more for many years. However, eventually we expect to get customer requests for critical electronic and hardware parts we cannot supply, which could leave that customer without an operational Tekran 2537A or 2537B.



Just to be clear, the new Tekran 2537X platform is a much improved version of the 2537A and 2537B systems, including all new electronics and hardware. We expect to be able to support the 2537X platform for another 15 years or more.

In conclusion, we wanted to inform you of the long term status of the 2537A and 2537B platform now, so that you can evaluate your own research and monitoring program plans for the future.

Let us know if you have any questions by emailing [lab-air-info@tekran.com](mailto:lab-air-info@tekran.com)

Best Regards,

The Tekran Support Team